

OVERVIEW

VDI desktops are secure and easy-to-use desktops available at most campuses. In this Quick Reference Guide, you will learn how to identify a VDI desktop, power on the VDI, log in, and learn some basic troubleshooting steps.

Identifying a VDI Desktop

1. VDI desktops are all-in-one computers that look like a computer monitor. All VDI desktops in Fort Worth ISD are LG brand computers.



Getting Started

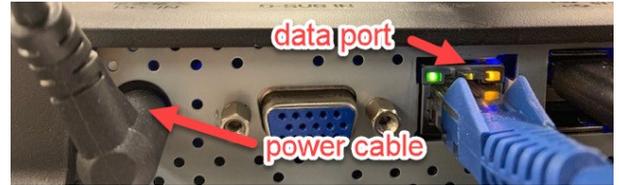
1. Begin by checking that the power and network cables are plugged in properly.
2. When the power cord is connected properly, you will see a blinking red light on the power button.



3. Make sure the network cable is connected to an active data drop. Active data drops are normally labeled.



4. When the VDI computer is connected to an active data drop, the lights where the data cable connects to the computer will blink green and amber.



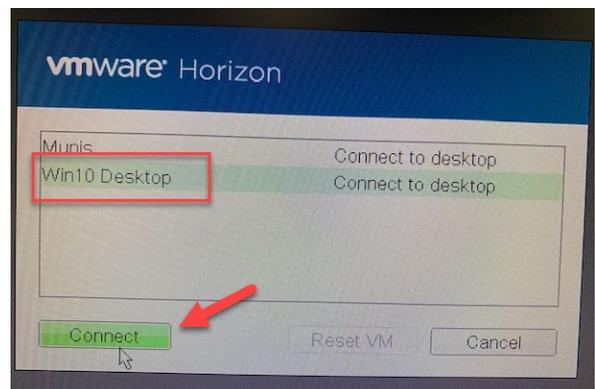
If you do not see the green and amber lights, switch the data cable to a new data drop. You will not be able to log in without an active data drop. You can also try a different data cable.

Logging In

1. At the login screen of the LG VDI-Desktop, enter your district username and password. Be sure to include "@fwisd.org" and select Login.



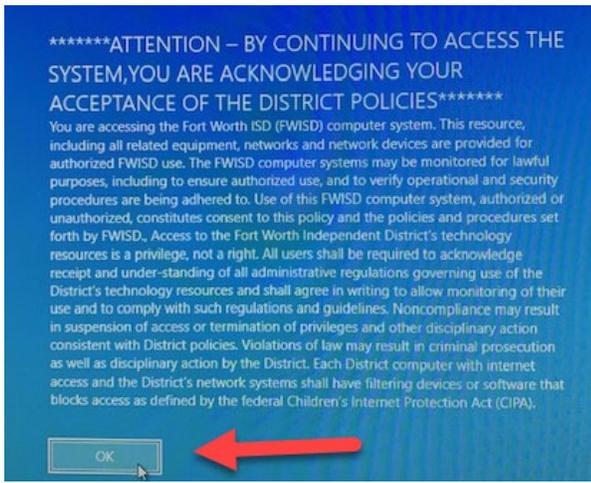
2. At the next screen, select **Win10 Desktop** and click on Connect.



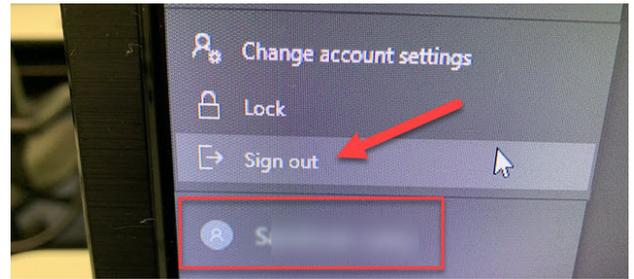
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VDI Desktop Information

- Next, you will see the System Access Acknowledgement. Click OK.



- Select your name and click on Sign out.



- When you see the Windows Desktop, it is ready for use.



Note: The VDI is a cloud-computing experience. You will not be able to save any information on the hard drive of the computer. Save any documents to your FWISD OneDrive.

Logging Out

- When are finished working on the VDI-Desktop, log out by clicking on the Windows icon at the lower left-hand corner of the desktop window.

